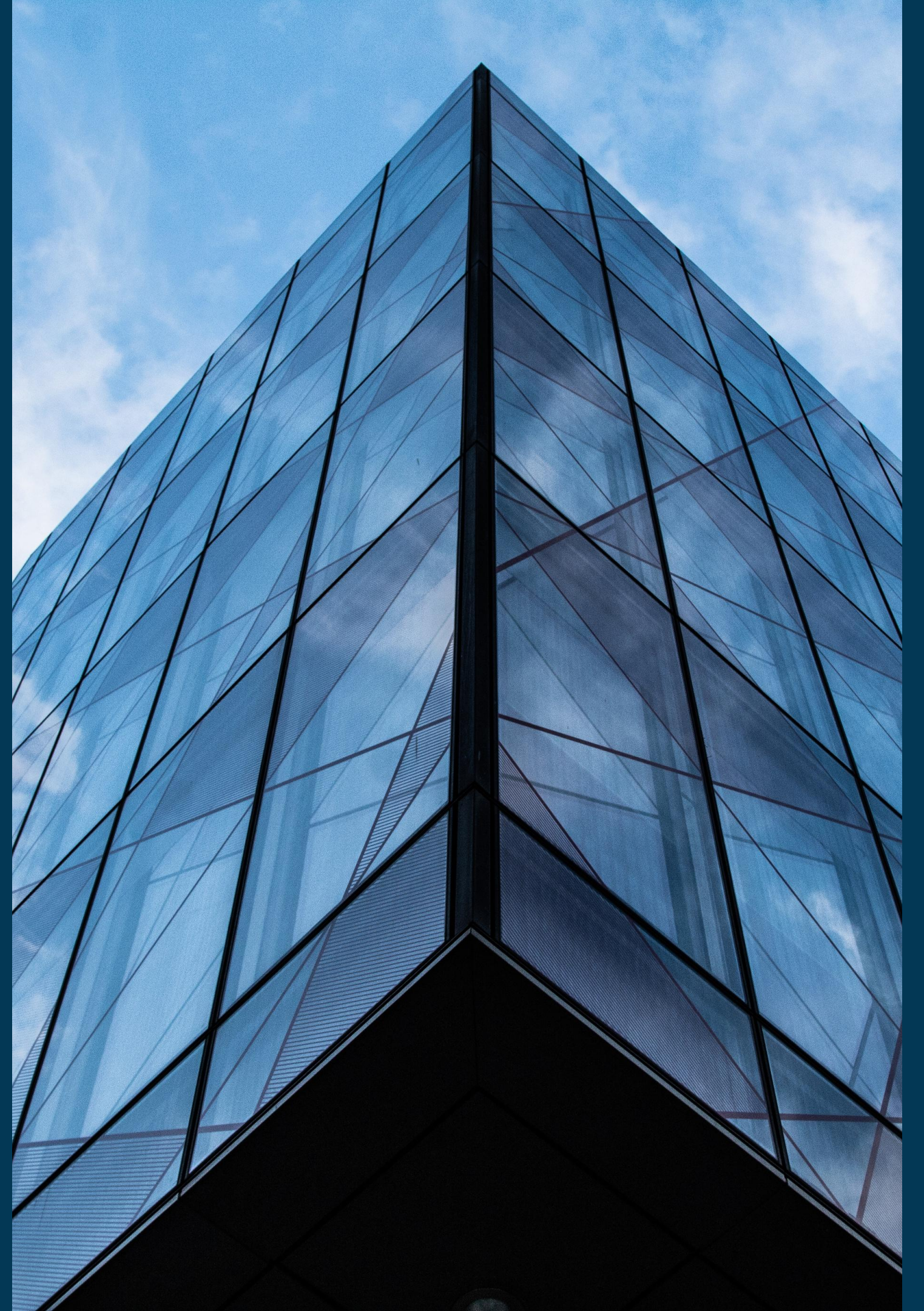




company profile

Support Lines Information Technology





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Company Overview

Support Lines is a Saudi-owned company established in 2016 in Dammam, Saudi Arabia, specializing in IT Solutions, Smart Home Technologies, and Low Current Systems. With over a decade of industry experience, we provide complete design, supply, installation, and maintenance services for a wide variety of integrated systems.

We serve a diverse range of clients including residential complexes, commercial facilities, industrial sectors, and government organizations, ensuring scalable and customized technology solutions that meet modern demands.

About Us



Our Vision

To be a leading regional provider of intelligent, secure, and innovative technology solutions that improve lives and businesses through smarter connectivity and automation.

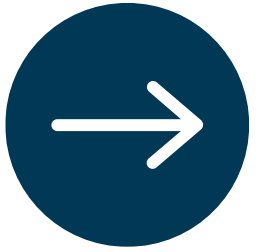
Our Mission

To deliver high-quality, future-ready IT, smart home, and low current systems by combining technical expertise, best-in-class products, and customer-focused service.

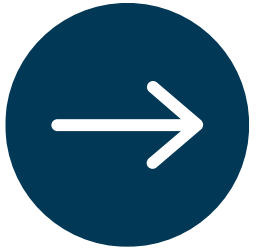


CoreValues

- Innovation – Adopting the latest technologies to provide modern solutions
- Quality Commitment to delivering reliable and tested systems
- Integrity Transparent and ethical operations with all stakeholders
- Customer Focus – Designing solutions that truly serve Our client's goals
- Sustainability – Providing energy-efficient and future-proof systems



Our Partners



Our Partners

Service Offered



Low Current System

- Structured Cabling (Cat6/7, Fiber Optics)
- CCTV Surveillance Systems
- Fire Alarm & Fire Suppression Systems
- Access Control & Time Attendance
- Public Address & Voice Evacuation Systems
- Audio/Visual Systems (Meeting Rooms, Auditoriums)
- IPTV / SMATV Solutions
- Intrusion Alarm Systems
- Video Intercom Systems

Service Offered



Smart Home Solutions

- Centralized Control Panels
- Mobile & Tablet App Integration
- Smart Lighting & Curtain Automation
- Smart Thermostat and AC Control
- Energy Monitoring
- IP Door Locks & Security Cameras
- Voice Assistant Integration (Alexa, Google Home)

Service Offered



IT & Network Infrastructure

- Data Center & Server Room Setup
- Enterprise Network Design & Implementation
- Wireless Access Point Deployment
- IP Telephony / VoIP Systems
- Routers, Firewalls, and Network Security
- IT Equipment Supply and Rack Mounting
- Internet of Things (IoT) Integration

A low-angle, upward-looking photograph of several modern skyscrapers with glass facades, reaching towards a clear blue sky. The perspective creates a sense of height and architectural scale.

Project Delivery Process

PROJECT DELIVERY PROCESS

We ensure full-cycle project execution using a systematic approach:

1. Site Survey & Requirement Analysis
2. Design Engineering
3. Proposal & Approval
4. System Installation
5. Testing & Commissioning
6. Training & Documentation
7. After-Sales Support

A low-angle, upward-looking photograph of several modern skyscrapers. The buildings feature glass facades and repetitive window patterns, creating a sense of height and architectural scale. The sky is visible in the background between the buildings.

Key Sectors Served

KEY SECTORS SERVED

- Residential Compounds & Villas
- Educational Institutions
- Commercial Buildings
- Healthcare Facilities
- Government Offices & Military Sites
- Warehouses & Industrial Workshops

Contact Us

Head Office:
Dammam, Kingdom of
Saudi Arabia
Support Lines IT Co.
Al Khonini Building Office #
303
King Saud Str.
P.O. Box 5529, Dammam
32241-8529
Kingdom of Saudi Arabia

www.supportlines.net
Email :
info@supportlines.net
Office : +966 (13) 834 4134
Fax : +966 (13) 809 3673



Documentation



رؤية
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA



الهيئة العليا للأمن الصناعي
Supreme Authority For Industrial Security

المملكة العربية السعودية

الهيئة العليا للأمن الصناعي

رقم الرخصة: ٢٥٥٠ ٦١٣٨٧٧٨

الإسم التجاري	شركة خطوط المساندة لتقنية المعلومات		
رقم السجل التجاري	٢٥٥٠ ٦١٣٨٧٧٨	الرقم الموحد للمنشآت (٧)	٧٠٠ ٨٤٤٦٠٠٢
تاريخ الإصدار	١٤٤٧ - ٠٣ - ١٨	تاريخ الانتهاء	١٤٥٠ - ٠٣ - ١٨
النشاط المرخص	تركيب وصيانة الأجهزة الأمنية		
الأجهزة والمعدات	أجهزة وأنظمة الإنذار ضد السرقة , أجهزة وبوابات الكشف عن المعادن , أجهزة تفتيش الحقائب والطرود , أجهزة بوابات الدخول والخروج بالبصاقات الممغنطة والبصمة , السياج الأمني		

تشهد الهيئة العليا للأمن الصناعي بأن المنشأة الموضحة أعلاه قد أستوفت كافة الإجراءات والإشترطات اللزامية لمزاولة النشاط الموضح أعلاه وقد أصدرت لها هذه الرخصة كمنشأة مصرح لها لمزاولة النشاط المذكور.



الهيئة العليا للأمن الصناعي

Supreme Authority For Industrial Security

٢٥٥٠ ٦١٣٨٧٧٨

* للتحقق من صلاحية الرخصة الرجاء الدخول على منصة الهيئة العليا للأمن الصناعي <https://hais.gov.sa>

* يتطلب وجود النشاط في السجل التجاري المذكور أعلاه . على أن يكون السجل التجاري ساري المفعول

Documentation



رؤية
2030
المملكة العربية السعودية
KINGDOM OF SAUDI ARABIA



الأمن العام
رخصة مزاولة نشاط
Business License

المملكة العربية السعودية
وزارة الداخلية - الأمن العام
الإدارة العامة لأنظمة الاتصالات

رقم الرخصة : ٢٥٥٠٦١٣٨٧٨٠

الإسم التجاري	شركة خطوط المساندة لتقنية المعلومات
رقم السجل التجاري	٢٠٥٠٢١٢٥٤٧
تاريخ الإصدار	١٤٤٧-٠٣-١٨
النشاط المرخص	تركيب وصيانة الأجهزة الأمنية
الأجهزة والمعدات	كاميرات المراقبة الأمنية , أنظمة الدوائر التلفزيونية المغلقة

تشهد مديرية الأمن العام بأن المنشأة الموضحة أعلاه قد استوفت كافة الإجراءات والاشتراطات النظامية لمزاولة النشاط الموضح أعلاه وقد أصدرت لها هذه الرخصة كمنشأة مصرح لها لمزاولة النشاط الموضح أعلاه.

الأمن العام



* للتحقق من صلاحية الرخصة الرجاء الدخول على منصة الهيئة العليا للأمن الصناعي <https://hcis.gov.sa>
* يتطلب وجود النشاط في السجل التجاري المذكور أعلاه، على أن يكون السجل التجاري ساري المفعول

Documentation

Issuance Date: 04.22.2025
CCC Reference Number: 07-1275-042225-N



Cybersecurity Compliance Certificate

This is to confirm that

SUPPORT LINES GENERAL CONTRACTING CO.

2050093785

5529, King Saud Rd, 8529, Ar Rabie Dist. Dammam - 32241, Saudi Arabia

was subject to an assessment by **Grant Thornton Advisory PLLC** to evaluate its compliance with Saudi Aramco Third Party Cybersecurity Standard (SACS-002). Based on the assessment carried out between **04/14/2025** and **04/22/2025**, SUPPORT LINES GENERAL CONTRACTING CO. was found to be compliant with the Standard.

For the classification of: **General Requirements**, Type: **CCC**

This certificate is valid for a period of two years from the date of issuance.

Disclaimer:

This certificate is provided based on the information provided by the SUPPORT LINES GENERAL CONTRACTING CO. that indicates their cybersecurity posture at the time of the assessment. Grant Thornton Advisory PLLC has not evaluated the adequacy or appropriateness of the Standard compiled by Saudi Aramco. Grant Thornton Advisory PLLC evaluation was limited to assessment against Saudi Aramco Third Party Cybersecurity Standard (SACS-002) and should not be relied upon as an assurance beyond the areas covered by this Standard. Grant Thornton Advisory PLLC shall not be liable for any loss, damages, costs, or expenses directly or indirectly incurred by any third party, who may rely upon this certificate for whatsoever reason. This certificate is only for the purpose of meeting the requirements of Saudi Aramco and should not be published on any website or relied upon by anyone other than Saudi Aramco.

Ahmad Zoubi

Authorized Signatory

By Audit Firm

Documentation



Certificate of Registration

This is to certify that the Quality Management System of
Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office # 301, 302 & 303, P.O. Box 5529,
Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming
to the requirements of:
ISO 9001:2015
(Quality Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete
Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF). Status of Certificate can be verified on
www.isoindia.org & www.iafcertsearch.org

Certificate Number	HIL5BTCU20240821SAUQM1Z6	Initial Registration Date	21/08/2024
Current Issue Date	21/08/2024	Validity of this Certificate	20/08/2026
1st Surveillance Date	Completed	Recertification due on	20/08/2027
2nd Surveillance Date	21/07/2026	Revision No./Date	00
Issue No.	01	IAF code	28, 29, 34

Pragyesh Singh, Director
TNV Certification Ltd.
(LEI No: 335800HPF7ZH8AORCF93)

CB-MS-2207



Certificate of Registration

This is to certify that the Occupational Health and Safety Management System of
Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office # 301, 302 & 303, P.O. Box 5529,
Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming
to the requirements of:
ISO 45001:2018
(Occupational Health and Safety Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating, Decorative Painting, Concrete
Repair, Fire Proof, Trading, Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF). Status of Certificate can be verified on
www.isoindia.org & www.iafcertsearch.org

Certificate Number	HIL5BTCU20240821SAUOH10N	Initial Registration Date	21/08/2024
Current Issue Date	21/08/2024	Validity of this Certificate	20/08/2026
1st Surveillance Date	Completed	Recertification due on	20/08/2027
2nd Surveillance Date	21/07/2026	Revision No./Date	00
Issue No.	01	IAF code	28, 29, 34

Pragyesh Singh, Director
TNV Certification Ltd.
(LEI No: 335800HPF7ZH8AORCF93)

CB-MS-2208



Certificate Of Registration

This is to certify that the Environment Management System of
Support Lines General Contracting Company

King Saud Street, Al Khonini Building, 3rd Floor, Office # 301, 302 & 303,
P.O. Box 5529, Dammam 32241-8529, Kingdom of Saudi Arabia

has been assessed and registered by TNV as conforming
to the requirements of:
ISO 14001:2015
(Environment Management System)

For the following Scope

Surface Preparation using Abrasive Blast Cleaning, Industrial Coating,
Decorative Painting, Concrete Repair, Fire Proof, Trading,
Safety Risk Assessment and Technical Support Services

TNV is accredited by United Accreditation Foundation (UAF). Status of Certificate can be verified on
www.tnvworld.com & www.iafcertsearch.org

Certificate Number	240607026602	Initial Issue Date	07 th Jun. 2024
Current Issue Date	29 th Jul. 2026	Validity of this Certificate	06 th Jun. 2026
1 st Surveillance Date	Completed	Recertification due on	06 th Jun. 2027
2 nd Surveillance Date	07 th May 2026	Revision No./Date	01
Issue No.	01	IAF Code	28&34

Pragyesh Singh, Director
TNV Certification Ltd
(LEI No: 335800HPF7ZH8AORCF93)

CB-MS-2206