

company profile

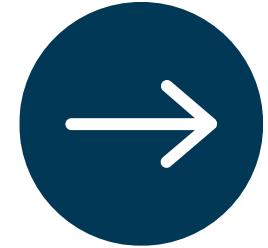
Support Lines Information Technology





Content

Company overview
our vision
our mission
core value
our partners
service offered
project delivery process
key sector served
contact information

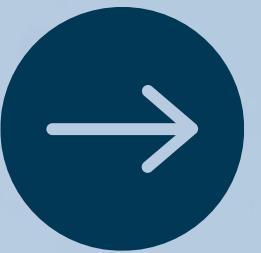




Company Overview

Support Lines is a Saudi-owned company established in 2016 in Dammam, Saudi Arabia, specializing in IT Solutions, Smart Home Technologies, and Low Current Systems. With over a decade of industry experience, we provide complete design, supply, installation, and maintenance services for a wide variety of integrated systems.

We serve a diverse range of clients including residential complexes, commercial facilities, industrial sectors, and government organizations, ensuring scalable and customized technology solutions that meet modern demands.



About Us



Our Vision

To be a leading regional provider of intelligent, secure, and innovative technology solutions that improve lives and businesses through smarter connectivity and automation.

Our Mission

To deliver high-quality, future-ready IT, smart home, and low current systems by combining technical expertise, best-in-class products, and customer-focused service.



CoreValues

- Innovation – Adopting the latest technologies to provide modern solutions
- Quality Commitment to delivering reliable and tested systems
- Integrity Transparent and ethical operations with all stakeholders
- Customer Focus – Designing solutions that truly serve Our client's goals
- Sustainability – Providing energy-efficient and future-proof systems



DELL EMC



FORTINET



HITACHI



Lenovo



SOPHOS



Trellix

ANSYS



acer



AVAYA



arcserve

DH*vision*
TECHNICALLY PROGRESSIVE

LTS

Panasonic

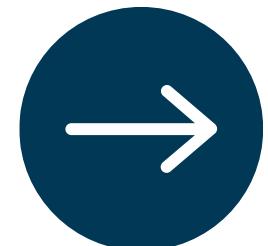
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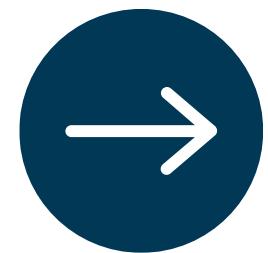
speco technologies

UBIQUITI NETWORKS

VIVOTEK

Our Partners





Our Partners

Service Offered



Low Current System

- Structured Cabling (Cat6/7, Fiber Optics)
- CCTV Surveillance Systems
- Fire Alarm & Fire Suppression Systems
- Access Control & Time Attendance
- Public Address & Voice Evacuation Systems
- Audio/Visual Systems (Meeting Rooms, Auditoriums)
- IPTV / SMATV Solutions
- Intrusion Alarm Systems
- Video Intercom Systems

Service Offered



Smart Home Solutions

- Centralized Control Panels
- Mobile & Tablet App Integration
- Smart Lighting & Curtain Automation
- Smart Thermostat and AC Control
- Energy Monitoring
- IP Door Locks & Security Cameras
- Voice Assistant Integration (Alexa, Google Home)

Service Offered



IT & Network Infrastructure

- Data Center & Server Room Setup
- Enterprise Network Design & Implementation
- Wireless Access Point Deployment
- IP Telephony / VoIP Systems
- Routers, Firewalls, and Network Security
- IT Equipment Supply and Rack Mounting
- Internet of Things (IoT) Integration



Project Delivery Process

PROJECT DELIVERY PROCESS

We ensure full-cycle project execution using a systematic approach:

1. Site Survey & Requirement Analysis
2. Design Engineering
3. Proposal & Approval
4. System Installation
5. Testing & Commissioning
6. Training & Documentation
7. After-Sales Support

Key Sectors Served



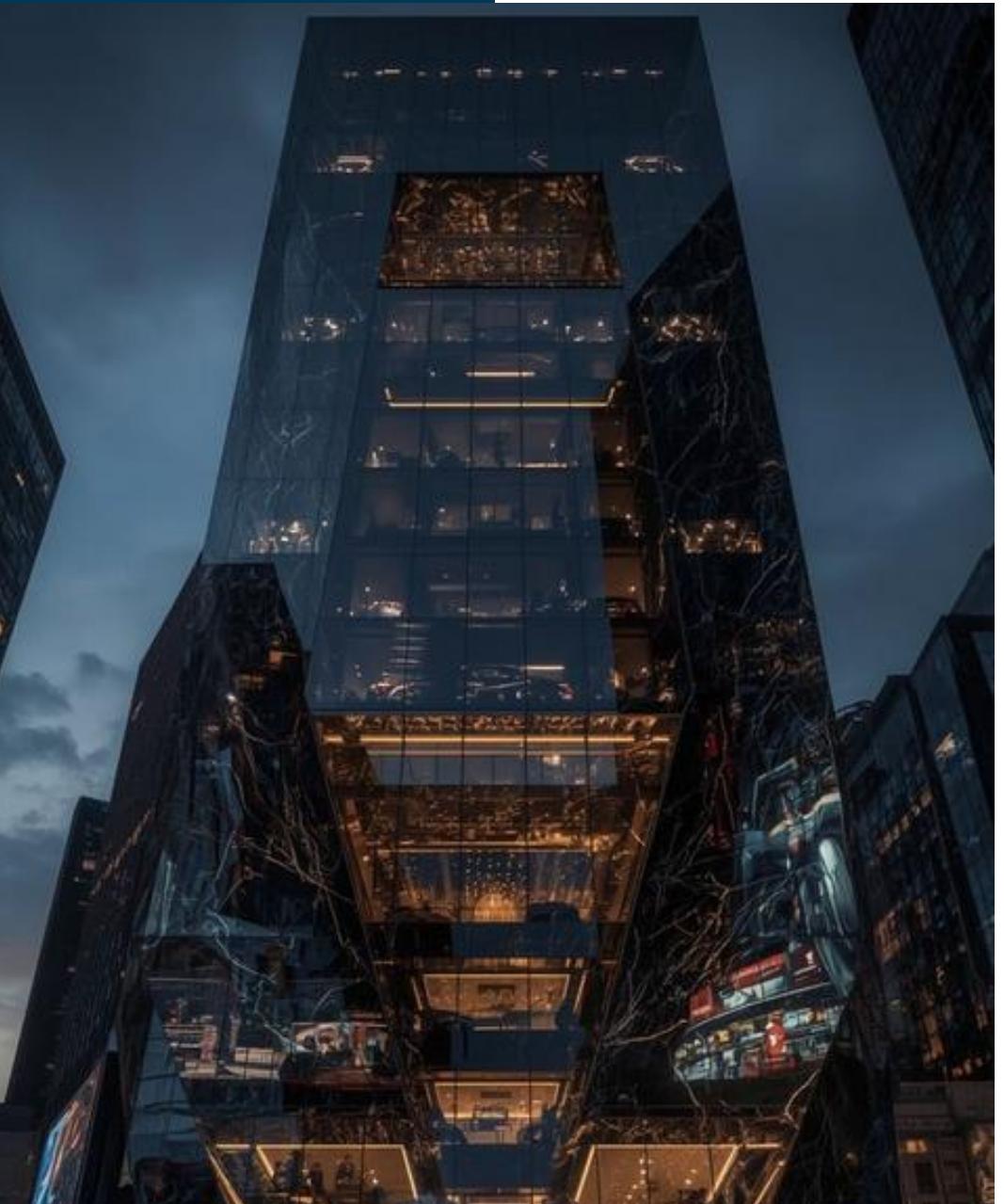
KEY SECTORS SERVED

- Residential Compounds & Villas
- Educational Institutions
- Commercial Buildings
- Healthcare Facilities
- Government Offices & Military Sites
- Warehouses & Industrial Workshops

Contact Us

Head Office:
Dammam, Kingdom of
Saudi Arabia
Support Lines IT Co.
Al Khonini Building Office #
303
King Saud Str.
P.O. Box 5529, Dammam
32241-8529
Kingdom of Saudi Arabia

www.supportlines.net
Email :
info@supportlines.net
Office : +966 (13) 834 4134
Fax : +966 (13) 809 3673



Documentation



Documentation



Documentation

Issuance Date: 04.22.2025
CCC Reference Number: 07-1275-042225-N



Cybersecurity Compliance Certificate

This is to confirm that

SUPPORT LINES GENERAL CONTRACTING CO.

2050093785

5529, King Saud Rd, 8529, Ar Rabie Dist. Dammam - 32241, Saudi Arabia
was subject to an assessment by **Grant Thornton Advisory PLLC** to evaluate its compliance with Saudi Aramco
Third Party Cybersecurity Standard (SACS-002). Based on the assessment carried out between **04/14/2025** and
04/22/2025, SUPPORT LINES GENERAL CONTRACTING CO. was found to be compliant with the Standard.

For the classification of: **General Requirements**, Type: **CCC**

This certificate is valid for a period of two years from the date of issuance.

Disclaimer:

This certificate is provided based on the information provided by the SUPPORT LINES GENERAL CONTRACTING CO. that indicates their cybersecurity posture at the time of the assessment. Grant Thornton Advisory PLLC has not evaluated the adequacy or appropriateness of the Standard compiled by Saudi Aramco. Grant Thornton Advisory PLLC evaluation was limited to assessment against Saudi Aramco Third Party Cybersecurity Standard (SACS-002) and should not be relied upon as an assurance beyond the areas covered by this Standard. Grant Thornton Advisory PLLC shall not be liable for any loss, damages, costs, or expenses directly or indirectly incurred by any third party, who may rely upon this certificate for whatsoever reason. This certificate is only for the purpose of meeting the requirements of Saudi Aramco and should not be published on any website or relied upon by anyone other than Saudi Aramco.

A handwritten signature in blue ink, appearing to read "Ahmad Zoubi".

Ahmad Zoubi

Authorized Signatory

By Audit Firm

Documentation

